

Welcome to

## CARGO REWARDS

Our loyalty program that turns the tons  
you move with us into rewards  
redeemable for airline tickets



YOUR  
BUSINESS

+



TONS

=



TICKETS

*With this simple tutorial you will  
learn how to redeem your rewards*

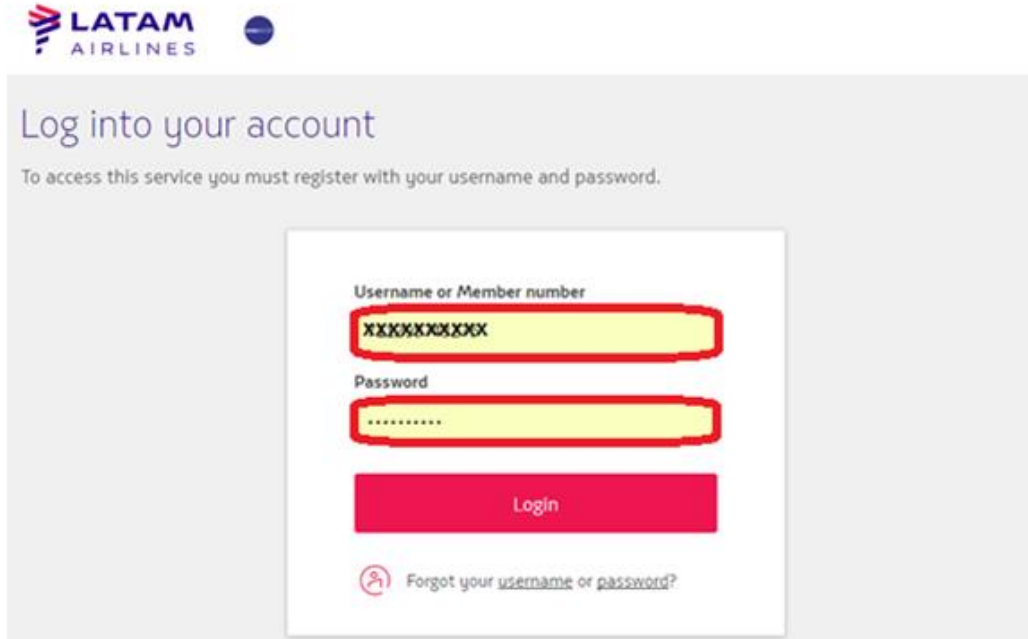
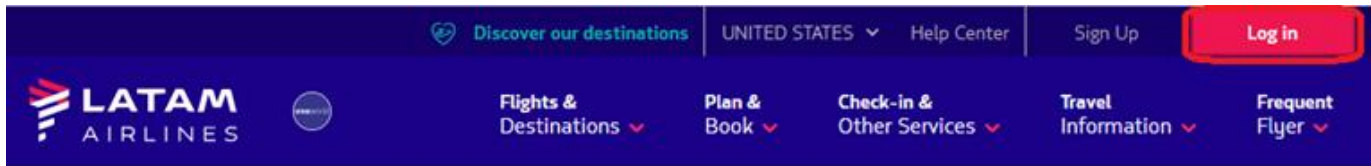
## Redeem your miles following these steps:

1. Go to [www.latam.com](http://www.latam.com) and use your account information to log in
2. Enter basic information for your trip and click on “Use your miles LATAM Pass”
3. Confirm the dates or check alternatives
4. Select the most convenient flights
5. Confirm your itinerary and accept the program’s terms and conditions
6. Input passenger(s) and contact information
7. Select a payment method to pay for taxes, fees and balance

**Congratulations! You redeemed your cargo rewards for tickets!**

What to do?

Go to [www.latam.com](http://www.latam.com) and use your account information to log in



1. Enter basic information for your trip and click on “Use your miles LATAM Pass”

If the option shown states “Use your LATAM Pass points” please change the country in the upper banner of the webpage to “Other Countries”

The screenshot shows the LATAM Airlines website interface. At the top, the LATAM logo and navigation menu are visible. The main content area features a search form for flights. The 'Book a flight' section is highlighted, and the 'Use your LATAM Pass Points' checkbox is checked. The search form includes fields for 'FROM' and 'TO' (City or airport), 'DEPARTURE' (01/30/2018) and 'RETURN' (Date), 'PASSENGERS' (1 Adult, 0 Children), and 'CABIN' (Economy). A 'Redeem your points' button is prominently displayed at the bottom of the search form.

**LATAM AIRLINES**

Flights & Destinations | Plan & Book | Check-in & Other Services | Travel Information | Frequent Flyer

**Book a flight**

Use your LATAM Pass Points

FROM: City or airport → TO: City or airport

DEPARTURE: 01/30/2018 → RETURN: Date

PASSENGERS: 1 Adult, 0 Children | CABIN: Economy

**Redeem your points**

Changes in baggage policy

## 2. Confirm the dates or check alternatives

### Your travel details

Departure	Return	Passengers	Cabin
New York - Sao Paulo 15 february 2018	Sao Paulo - New York 28 february 2018	1 Adult	Premium Business

### Fares available on other dates

Amount of points under ■ ■ ■ over ■ Selected date  Not available

Departure	MON 12/FEB/18	TUE 13/FEB/18	WED 14/FEB/18	THU 15/FEB/18	FRI 16/FEB/18	SAT 17/FEB/18	SUN 18/FEB/18		
Return									
SUN 25/FEB/18	100.000 points	—	100.000 points	—	—	—	—		
MON 26/FEB/18	—	—	—	—	—	—	—		
TUE 27/FEB/18	100.000 points	—	100.000 points	—	—	—	—		
WED 28/FEB/18	—	—	—	—	—	—	—		
THU 01/MAR/18	—	—	—	—	—	—	—		
FRI 02/MAR/18	—	—	—	—	—	—	—		
SAT 03/MAR/18	—	—	—	—	—	—	—		

- Review the [cabin upgrade](#) conditions associated with your fare.
- Values do not include taxes or fees.
- Capacity and amounts in points are subject to confirmation in the following steps.

Continue >



### 3. Select the most convenient flights

LATAM flights oneworld flights

The following list shows all flights available on the selected dates.

New York - Sao Paulo

Wednesday 14 february

Flights	Departure	Arrival	Duration	LATAM Pass Points
<b>Flight JJ 8081</b> (LJ) → Airbus A350 Operated by LATAM AIRLINES BRASIL and marketed by LATAM AIRLINES BRASIL	17:30 (LJEK)	06:25 (15 february) (GRU)	09:55 hrs.	Not available
<b>Flight LA 537</b> (LA) → Boeing 787-8 Dreamliner Operated by LATAM AIRLINES GROUP and marketed by LATAM AIRLINES GROUP				⊕
Connecting in Lima <b>Flight LA 4802</b> (LJ) → Boeing 777 Operated by LATAM AIRLINES BRASIL and marketed by LATAM AIRLINES GROUP	00:15 (LJEK)	20:25 (GRU)	17:10 hrs.	50.000 points
Connecting in Santiago de Chile <b>Flight LA 532</b> (LA) → Boeing 787-9 Dreamliner Operated by LATAM AIRLINES GROUP and marketed by LATAM AIRLINES GROUP	15:50 (GRU)	07:45 (28 february) (LJEK)	17:55 hrs.	⊖ 156.250 points
<b>Flight JJ 8066</b> (LJ) → Boeing 777 Operated by LATAM AIRLINES BRASIL and marketed by LATAM AIRLINES BRASIL				⊖
Connecting in Lima <b>Flight LA 536</b> (LA) → Boeing 787-8 Dreamliner Operated by LATAM AIRLINES GROUP and marketed by LATAM AIRLINES GROUP	07:25 (GRU)	19:55 (LJEK)	14:30 hrs.	Not available

**LATAM** = Flight operated by LAN.

**TAM** = Flight operated by TAM.

**oneworld** = Flight operated by oneworld.

**Other** = Flight on another airline.

- Review the [cabin upgrade](#) conditions associated with your fare.
- Values do not include taxes or fees.
- Capacity and amounts in points are subject to confirmation in the following steps.

Fare \*: 100.000 points

Price in points

Continue >

## 4. Confirm your itinerary and accept the program's terms and conditions

### Confirm your flight itinerary and fare

Itinerary					
Departure <a href="#">more information</a>	Departure	Arrival	Flight	Cabin	Baggage
Wednesday 14 february 2018	<b>00:15</b> New York (JFK)	07:55 Lima (LIM)	LA537 Operated by LATAM Airlines Group	Premium Business-U	3 pieces up to 23 Kgs. each
	12:25 Lima (LIM)	<b>20:25</b> Sao Paulo (GRU)	LA4802 Operated by LATAM Airlines Brasil	Premium Business-U	3 pieces up to 23 Kgs. each
Return <a href="#">more information</a>	Departure	Arrival	Flight	Cabin	Baggage
Tuesday 27 february 2018	<b>07:25</b> Sao Paulo (GRU)	10:30 Lima (LIM)	LA4801 Operated by LATAM Airlines Brasil	Premium Business-U	3 pieces up to 23 Kgs. each
	12:20 Lima (LIM)	<b>19:55</b> New York (JFK)	LA536 Operated by LATAM Airlines Group	Premium Business-U	3 pieces up to 23 Kgs. each

#### Fare in U.S. Dollars

[Fare restrictions](#)

	Points	Fare	Tax	Total (USD)
Passenger Adult num 1	100.000	0.00	58.51	<u>58.51</u>
<b>Total</b>	<b>100.000</b>	<b>0.00</b>	<b>58.51</b>	<b>US\$ 58.51</b>

#### LATAM Pass Points account statement 2018

Total of accumulated points: **XXXXXXXXXX**

#### ! Use of LATAM Pass Points

Currently you do not have enough points to redemption tickets for this route. You have **0** points in your LATAM Pass account but you left 100.000 to make this collection. We invite you to purchase the lacking Points to continue with the process to exchange the prize.

#### Buy points

Transaction type:	Points	Amount
Points to purchase	XXXXXXX	US\$ XXXX.XXX
<b>Total</b>		<b>US\$ XXXX.XXX</b>

 [Accept the LATAM Pass general terms and conditions and information about purchasing points.](#)[Continue >](#)

## 5. Input passenger(s) and contact information

Passenger Information

Passenger 1: Adult

My friends

			Frequent Flyer Program	
Courtesy title	First name*	Last name*	Airline	Number
<input type="text" value="Mrs."/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Add to "my friends"				

Date of birth \*      Gender \*      Redress number

            [? What is #?](#)

(\*) Required fields

Contact information

Name of passenger to be contacted

E-mail \*

Enter at least one phone number: \*

Phone prefixes list by country

	Country Prefix	Area code	Number
Phone Number	<input type="text"/>	- <input type="text"/>	- <input type="text"/>
Work Phone Number	<input type="text"/>	- <input type="text"/>	- <input type="text"/>
Mobile Phone Number	<input type="text"/>	- <input type="text"/>	- <input type="text"/>

(\*) Required fields

Update your LATAM Pass information. (With the information you have just entered, the profile will be updated for user 711295743275)

Continue >



## 6. Select payment method to pay for taxes, fees and balance

Itinerary					
<a href="#">Departure more information</a>	Departure	Arrival	Flight	Cabin	Baggage
Thursday 21 July 2016	09:30 Miami (MIA)	18:00 Santiago de Chile (SCL)	LA505 Operated by LATAM Airlines Group	Economy-T	2 pieces , 23 kilograms <b>each one.</b>
<a href="#">Return more information</a>	Departure	Arrival	Flight	Cabin	Baggage
Thursday 04 August 2016	21:55 Santiago de Chile (SCL)	06:35 (Friday) Miami (MIA)	LA502 Operated by LATAM Airlines Group	Economy-T	2 pieces , 23 kilograms <b>each one.</b>

### Buy kilometers

Transaction type:	Km.	Amount
Kilometers to purchase	102 500	US\$2 050

### Fare in U.S. Dollars

	Kms.	Fare	Tax	Total (USD)
Passenger Adult num 1	102 500	0.00	52.06	52.06
Total	102.500	0.00	52.06	US\$ 52.06

Please select your payment method

- › [Credit Card](#)
- › [PayPal](#)

### Details of payment (converted to U.S. Dollars)

You must select a payment method.	US\$ 2,102.06
Payment total:	US\$ 2,102.06

Continue >

# CONGRATULATIONS

You redeemed your rewards for tickets

*Enjoy your trip with the  
benefits offered by*

## CARGO REWARDS



YOUR  
COMPANY

+



TONS

=



TICKETS

# Review redeemed tickets in your account status

The screenshot shows the LATAM Airlines website interface. At the top, the LATAM logo is on the left, and navigation links for 'Destinations & Offers', 'Plan & Book', 'Check-in & Other Services', 'Travel Information', and 'Frequent Flyer' are on the right. The 'Frequent Flyer' link is highlighted with a red box. Below the navigation, the 'LATAM Pass' section is active, with 'Account Status' highlighted in a red box. To the right, the 'LATAM Fidelidade' section is visible. At the bottom, a flight booking summary is shown with the following details:

<input checked="" type="checkbox"/> Use your LATAM Pass KMS	
FROM Miami (MIA), United States	→ TO Santiago de Chile (SCL), A. Merino Benite.
DEPARTURE 07/20/2016	→ RETURN 08/16/2016

A red banner in the bottom right corner says 'Use your LATAM Pass KMS'.

A photograph of an airport tarmac under a blue sky with scattered white clouds. On the left, a tall, white, cylindrical air traffic control tower stands prominently. In the center, a large white passenger airplane is parked, facing left. The tail of the plane features a distinctive design with red, white, and blue diagonal stripes. The tail number 'N381LA' is visible on the fuselage. Various ground support equipment, including baggage carts and service vehicles, are positioned around the aircraft. In the foreground, there are several large, rectangular objects wrapped in clear plastic, likely cargo or equipment. The overall scene depicts a busy airport environment.

**THANK YOU**